



**STATE OF CONNECTICUT  
DEPARTMENT OF MOTOR VEHICLES  
BRANCH OPERATIONS DIVISION**

ROWLAND GOVERNMENT CENTER, 55 WEST MAIN STREET, WATERBURY, CT 06702-2004  
<http://dmvct.org>



**To: Our Customer:**

**Re: Need to Verify SSN**

We have been unable to verify that the Social Security Number (SSN) you have provided was originally issued to you. We have attempted the verification through the Department of Motor Vehicles' (DMV) on-line connection with the U.S. Social Security Administration (SSA). In order to correct this problem, please visit the nearest SSA Office to determine and correct the cause of the problem and be sure to take your Social Security Card and additional forms of identification with you. Please present this form to the SSA Office.

The SSA's toll free number is 1-800-772-1213. If you call this toll free number you can obtain directions to the nearest SSA office and other instructions. You can also visit the SSA's website at [www.socialsecurity.gov](http://www.socialsecurity.gov).

We are sorry that we could not complete your transaction today. We will be pleased to assist you when your SSN issue is resolved and we are able to verify the SSN on-line.

**To: United States Social Security Administration (SSA)**

**Date:**

\_\_\_\_\_  
First Name

\_\_\_\_\_  
MI

\_\_\_\_\_  
Last Name

\_\_\_\_\_  
SSN

\_\_\_\_\_  
Date of Birth

The above named individual has applied for a Connecticut Learner's Permit, Driver's License, or Identification Card. The DMV requires an applicant to present his/her valid SSN as part of its licensing process and DMV attempts to validate the SSN through an on-line hook-up with the SSA.

The DMV attempted and failed to validate the applicant's SSN based upon the information provided to us.

The DMV received the SSA on-line response checked below:

☐ Invalid SSN

☐ Both name and DOB do not match

☐ Name does not match, DOB matches

☐ Unable to process request – contact  
SSA for more information

☐ DOB does not match, name matches

Thank you for your anticipated assistance in reviewing the reason(s) for the cited SSA response and making any necessary corrections to SSA records.

**NOTE:** If you do not have a SSN or do not recall your SSN you should go to the nearest U.S. Social Security Administration Office to obtain a SSN or documentation from SSA that you have been denied a SSN.